



RISK ADVISOR KONNECT

As a partner of Keystone, we are able to offer a Helpline that brings expert answers to your most common safety, HR, DOT and claims questions.

To contact our team, please call us at 888.976.7565 or e-mail us at myriskadvisor@keystoneinsgrp.com

Risk Advisor Konnect is a helpline that brings answers to questions like:

Human Resources:

- Need advice on ways to enhance employee engagement and reduce turnover?
- Need help on how to handle a harassment complaint from an employee?
- Need help regarding employee discipline or termination issues?

DOT:

- When is a Driver Qualification file needed?
- When do I submit my MCS-150?
- What do I do If I can't get a DOT post-accident drug & alcohol test completed?

Safety:

- We received an OSHA citation. What do we do next?
- What can be done to reduce the number of injuries we're experiencing?
- Do I need to keep OSHA 300 logs? Do I need to submit this information to OSHA?

Claims:

- My employee passed out while at work. Should we file a claim?
- My employee was driving to a customer's location and was injured in an auto accident. Should this be an auto claim or work comp?
- My employee returned to work but didn't bring a note from the doctor. Can they work?

CONTACT US TO LEARN MORE!

(336) 249-4951

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Mountcastle Insurance is one of the Southeast's premier independent insurance agencies. We believe that independence is better together. That's why our agency is a Keystone partner agency. Our affiliation with Keystone benefits you in three ways: our agency maintains its independence, we benefit from the expertise of our network, and we receive access to specialized products and services.

